

8<sup>th</sup> October 2025

**Nestlé Health Science – Removal of Scoops from Carton Notification:**

**SUSTAGEN Neutral 2 x 3kg**



Dear Valued Customer,

We would like to advise of a planned change to SUSTAGEN Neutral 2x3kg (product code 12339627), that the below batch, and all the subsequent batches, of the above mentioned product will no longer contain any 60g scoops.

<b>First batch without scoops</b>	<b>5140428220</b>
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To prepare the product without a scoop, please refer to the product packaging or table below which provides instructions for preparation by weight.

We encourage users to retain their existing scoops if they wish to continue using scoops to prepare the product. For users who require a new scoop, a limited quantity of 60g scoops is available and can be ordered separately through your Nestlé Health Science Account Specialist.

**DOSAGE TABLE**

Number of Serves	Quantity of Water	Quantity of Powder (Weight)	Total Volume (Made up with Water)
1	200 mL	60 g	238 mL
5	1 Litre	300 g	1.19 Litres
10	2 Litres	600 g	2.38 Litres
20	4 Litres	1.2 kg	4.76 Litres
50	10 Litres	3 kg	11.9 Litres

For some delicious recipes, you may visit [www.sustagen.com.au/recipes](http://www.sustagen.com.au/recipes)

Should you require further information or clarification, please contact your Nestlé Health Science Account Specialist or Nestlé Health Science Consumer Service Team on 1800 335 931.

Yours Sincerely,

*Jenny Nethery*

Jenny Nethery  
Head of Institutional Sales