



**Fresenius Kabi
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19 March 2024

Fresubin® Oral Nutrition Supplement Restrictions – March 2024

Dear Valued Customer,

Fresenius Kabi would like to provide you an important update about the supply of Fresubin Oral Nutrition Supplements in Australia.

Due to a variety of unexpected factors mostly related to the delays in shipping caused by the ongoing war in Ukraine and the conflict in the Middle East, unfortunately we have a restricted supply of Fresubin® oral nutrition supplements. It is expected that we will have a gap in supply across all our oral nutrition SKU's until approximately July 2024. During this time, we will unfortunately not be able to take any new orders and therefore will not have a back-order log. Our Customer Service team will be in touch to work through current orders for possible cancellation.

We will keep you updated on any developments and improvements during this time and will be in contact as soon as we are able to resume supply. Please accept our sincere apologies for the inconvenience caused by this shortage; we are working hard to rectify this situation as quickly as possible and resume normal supply.

Thank you for your ongoing support and should you have any questions, please reach out to your local sales representative.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'N. Victor', written over a light blue horizontal line.

Natalie Victor
Senior Product Manager – Enteral Nutrition ANZ
Fresenius Kabi Australia Pty Limited
Customer Service: 1800 930 957
EN Support email: ENSsupport-anz@fresenius-kabi.com.au

AdVital Milkshake Recipe

An alternative to Fresubin supplement drinks

Ingredients (1 serve)

120mL milk (preferably full cream)

1 large scoop ice-cream (~100mL)

1 scoop (25g) **AdVital powder** (choose 1 option below)

1 tbsp topping (If required) Eg: Banana, Strawberry, Caramel flavour



OR



OR



Use AdVital **Vanilla or Chocolate Powder** for Vanilla and Chocolate milkshakes. No topping required.

Use AdVital **Neutral Powder** for all other flavours. Add topping as per resident's preference.

	Energy	Protein	Fat	Carbohydrate	Calcium
Nutrition per 180mL serve	~1100 kJ	~20g	~8g	~24g	~328mg

Method:

1. Place all ingredients in a blender and mix until smooth and creamy.
2. Pour into serving cups. Average serve size is 180mL.

Innovative Solutions for Dysphagia & Nutritional Management

27th March 2024

Dear Distributor,

As you are aware Flavour Creations has been in partnership with Fresenius Kabi Australia (FKA) for several years, representing their portfolio in Aged Care only. This partnership has allowed us to provide a full portfolio solution, as well as reduce contact points for our customers looking for simplified solutions.

Unfortunately, FKA are experiencing major stock issues as noted below in their recent communication with us:

‘Due to a variety of unexpected factors mostly related to the delays in shipping caused by the ongoing war in Ukraine and the conflict in the Middle East, unfortunately we have a restricted supply of Fresubin® oral nutrition supplements. It is expected that we will have a gap in supply across all our oral nutrition SKU’s until approximately July 2024. During this time, we will unfortunately not be able to take any new orders and therefore will not have a back-order log’

We want to support you in any way possible, and we are currently working on a back-up plan, due to the known impact of this out-of-stock situation. We are looking to provide you with more information within the next two weeks and appreciate this is a challenging situation we have all found ourselves in.

Please don’t hesitate to call me or your Account Manager if you have any further questions and we will be in touch as soon as we have the next update.

Your sincerely



Haley Russell
Head of Sales and Customer Experience