

2nd February 2026

Dear Valued Customer,

CLINELL UNIVERSAL WIPES FORMULATION CHANGE

CW200AUS, CWCP50AUS, CW40AUS, CWBUC225AUS, CWBUC225RAUS,
CWTUB100AUS, CWTUB100RAUS, CW140PFAUS

We are pleased to inform you that the formulation of **Clinell Universal Wipes** is transitioning **to a new and enhanced formula**, designed to further support infection prevention while maintaining the trusted performance you expect from Clinell.

What's new

The next generation of Clinell Universal Wipes is now registered directly with the Therapeutic Goods Administration (TGA) as a Class IIb medical device and is supported by enhanced efficacy data.

Key improvements include:

- **Improved efficacy**, with proven effectiveness against **norovirus** - our most stringent organism—in **30 seconds**, validated using a simulated in-use test
- **Enhanced material compatibility**, particularly with plastics and medical devices
- **Updated safety guidance and gloves off**: while the previous formulation was safe to use without gloves (with a recommendation for gloves during prolonged use), this precaution has been removed. The Instructions for Use will now advise that PPE requirements should be determined through local risk assessment

SUMMARY OF CHANGES

What is changing:

- Formulation
- Efficacy data (improved contact times)
- GTIN (barcode)
- Shelf life
- ARTG number

What is not changing:

- Product name
- Product code
- Product look and appearance

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Supporting documentation

Enclosed with this letter, you will find:

- Product information flyer with updated efficacy data
- Material compatibility information
- Safety Data Sheet (SDS)
- ARTG Certificate
- Master data list, including updated GTINs

Please note that **availability may vary by SKU and location**. If you receive this product through a contract or framework agreement, the necessary variations are currently underway.

Should you have any questions or require further information, our team will be happy to assist.

Thank you for your continued trust in Clinell.

Kind Regards

A handwritten signature in blue ink, appearing to read "Suzie Hammouche".

Suzie
Hammouche
CEO